

INFORMATION SESSION

Implementing Quality Assurance Requirements for Health Products

14 August 2024

Agenda

Topic

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Overview:

- Quality assurance ecosystem
- Main requirements

Grants Recipients Quality Assurance System

Procurement of Health Products

- Pre-shipment sampling, testing and reporting results
- Storage and distribution
- Post market surveillance and quality control
- Vigilance and non-compliance
- Healthcare waste management
- Price and Quality Reporting

4 Regulatory Systems Strengthening

Q&A

Overview





Session is tailored for:

- Principal Recipient (PR) representatives
- Local Fund Agent (LFA) representatives



Objective

Present the current⁽¹⁾ QA requirements applicable to Health Products procured with the Global Fund resources

(1) As updated by the three QA policies on Pharmaceuticals, Medical Devices (including IVDs) and Personal Protective Equipment (PPE) and Vector Controls Products (VCPs) approved by Board

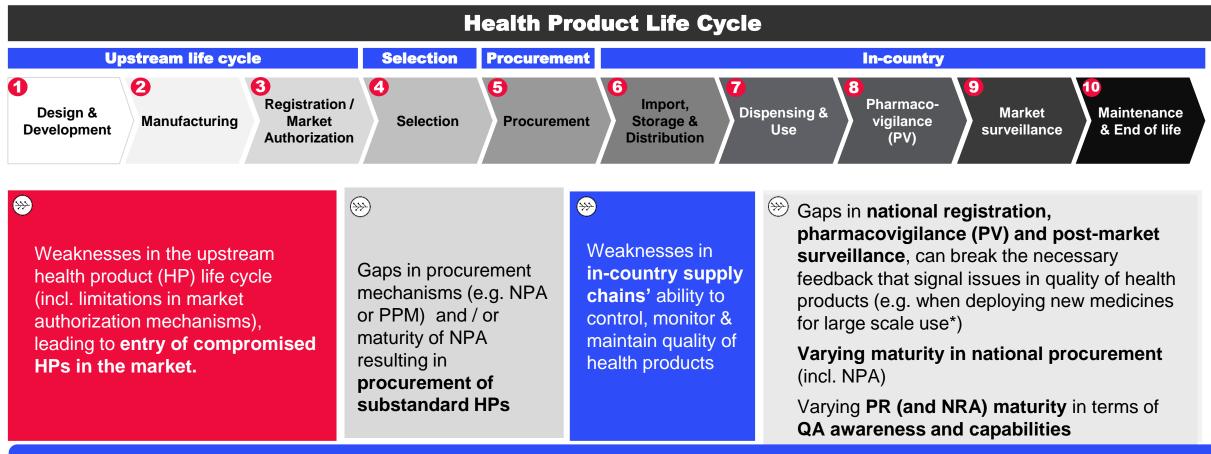




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Why quality assurance matters

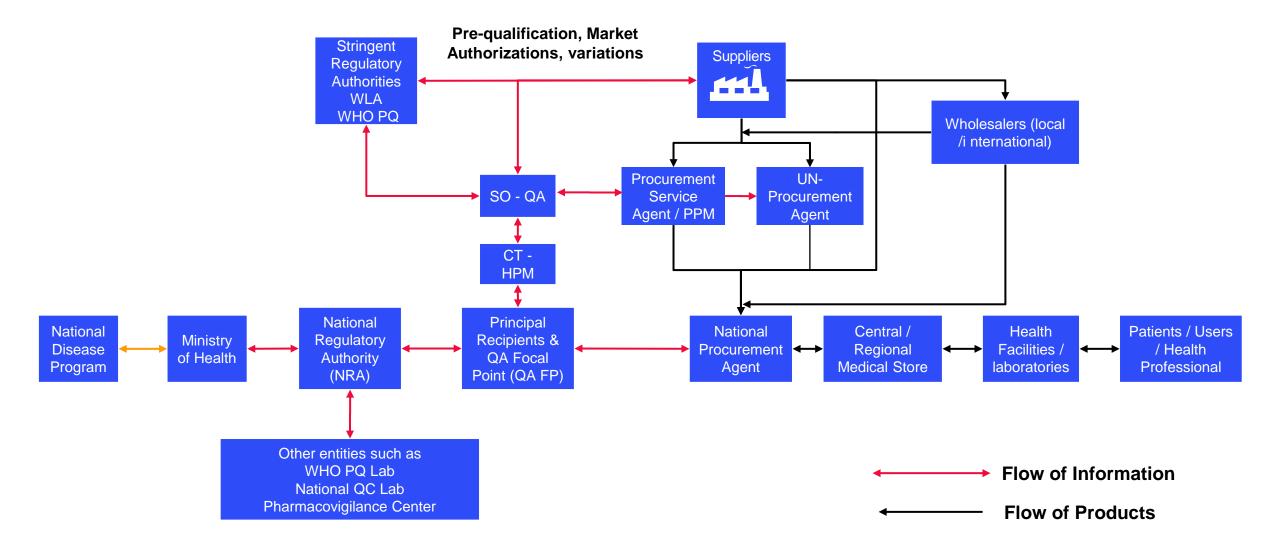
Quality of health products can be compromised at every step of the product life cyle.



*One risk root cause can be pharmacovigilance (PV), as it affects the assessment of the risks & benefits possible in deploying new medicines for large-scale use. A functional PV system is critical and is expected to be maintained by the NRA and by national programs. Additional support can be provided via Global Fund grant funds.

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Quality assurance ecosystem



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Registration authorities and bodies referenced in the Global Fund QA policies



Scope of quality assurance requirements



- Registration •
- Procurement •
- Storage & Distribution ٠
 - Vigilance
 - Market Surveillance ٠
 - Waste Management •

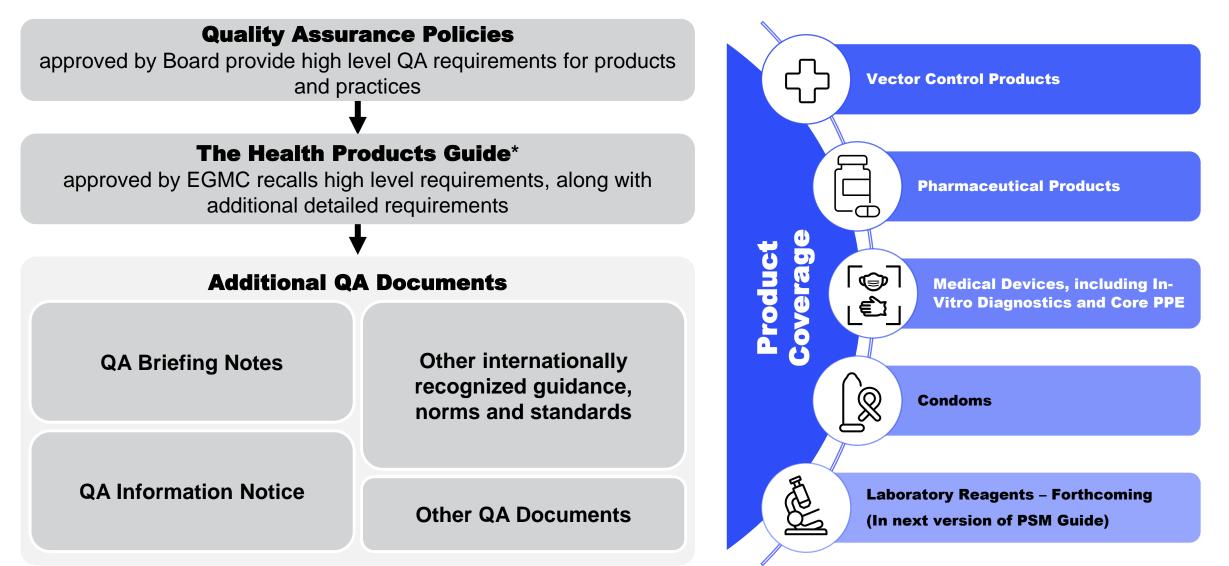


Disease **Dimension**

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- HIV
 - Tuberculosis •
- Malaria ٠
- Co-Infections and Co-٠ Morbidities (COIM)
- COVID-19 •

The Global Fund QA Documents and Product Coverage



*The Guide to Global Fund Policies on Procurement and Supply Management of Health Products is sometimes referred to as the "PSM Guide" or, in Global Fund Grant Regulations, as the "Health Products Guide".

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Types of quality assurance requirements

For the procurement of health products with Global Fund resources

*Applicable quality assurance (QA) requirements are adapted according to the health product being procured.

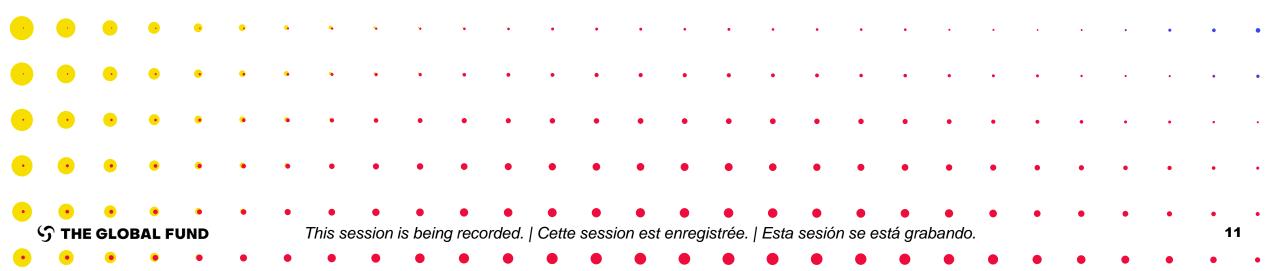
Upstream									
Selection Registration & Authorization Procurement Pre-Shipment									
Clinical requirements* Target product selection for procurement should be based upon needs and clinical guidelines.	Quality requirement Assure that products have adequate market authorizations and registrations.		Procurement entities requirementsTesting and inspection control requirements*All bodies or agencies that procure health products must comply with the principles in the WHO Model Quality Assurance System for Procurement AgenciesMeasures implemented on products prior to shipment						
Downstream / in-country Reporting Storage & Distribution Vigilance Monitoring Waste									
Price Quality Reporting (PQR) and other reporting Requirements*	Good Storage and Distribution Practices Contractors, agents, and	Requi	armacovigilance and Non-compliance* ired on the safety and y of the products	Market Surveilla Quality contr requirement	rol	Management Health product waste disposal			
Price and Quality Reporting is a requirement for specific products (1). Also reporting is required for all testing, vigilance and monitoring activities	sub-recipients must comply with the WHO Guide for Good Storage & Distribution Practices (GSDP).	includii reactio complia	ling adverse drug on vigilance, non- liance and out of fication.	Products requiring monitoring at all levels of the supply chain can include planned quality control testing to monitor for non- compliance.		Procedures and strategies to ensure disposal of health products.			

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Grants Recipients Quality Assurance System



Grants Recipients Quality Assurance System

The Vision

The PR shall develop, implement and continuously update a Quality Assurance System for the procurement and supply management of health products procured.

The Tools



A QA Focal Point to support PR

The QA focal point with a good understanding of health products procurement, quality assurance/control and have good knowledge of the Global Fund QA requirements.

Standard Operating Procedures for robustness

Limited number of SOPs for main QA processes are requested but up to PRs or SRs to decide to develop more.

A Plan for adherence to QA requirements

The QA plan should describe the processes, resources, tools and partnership to ensure adherence to QA requirements.

A Principle to make best use of funds

To implement risk-based approach to identify and assess risk factors, mitigate these risk by applying relevant controls, monitoring and reviewing.

Principal Recipient quality assurance focal points

The PR should nominate a QA focal point as privilege point of contact on QA related issues with the Global Fund.



The QA focal point should ideally be someone with a good understanding of health products procurement, quality assurance/control and have knowledge of the Global Fund QA requirements.

When necessary and in coordination with rest of the PR Procurement and Supply Management Team, the QA focal point should:

- Liaise with relevant national actors in quality or regulatory field such as national procurement agent, national medicine regulatory authority, quality control laboratory or pharmacovigilance center, if existing.
- Support the Global Fund QA related investigations of non-compliance and out-of-specifications and contribute to management of recall as necessary.
- Ensure adequate reporting mechanism for non-compliance, adverse events and quality control testing reports.

Quality Assurance (QA) Communication to Principal Recipient (PR) QA Focal Points



The Global Fund Quality Assurance team communicates using a <u>no reply</u> email address (<u>noreply-healthproductqualityassurance@theglobalfund.org</u>) for the following purposes:

- Updates in Global Fund List of Health Products Eligible for Procurement (Quarterly)
- Revisions in Global Fund Policy for Health Products
- Publication of new Briefing Note, QA Information Note or Guidance for Health Products

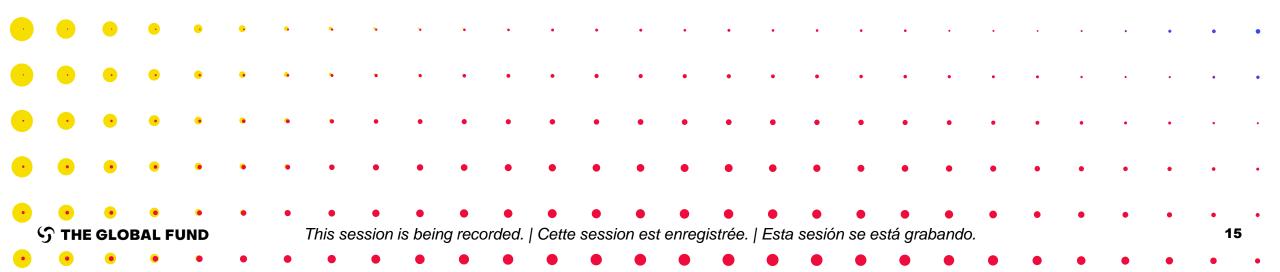
Note: Publication of new policies or guidance documents shall be accompanied by additional focused information sessions to assist PRs in the implementation of the related QA requirements.

The Country Team HPM Specialist is the primary point of contact and communication for PR QA focal points and should be contacted for any questions or issues related to the quality of health products financed by Global Fund grants.



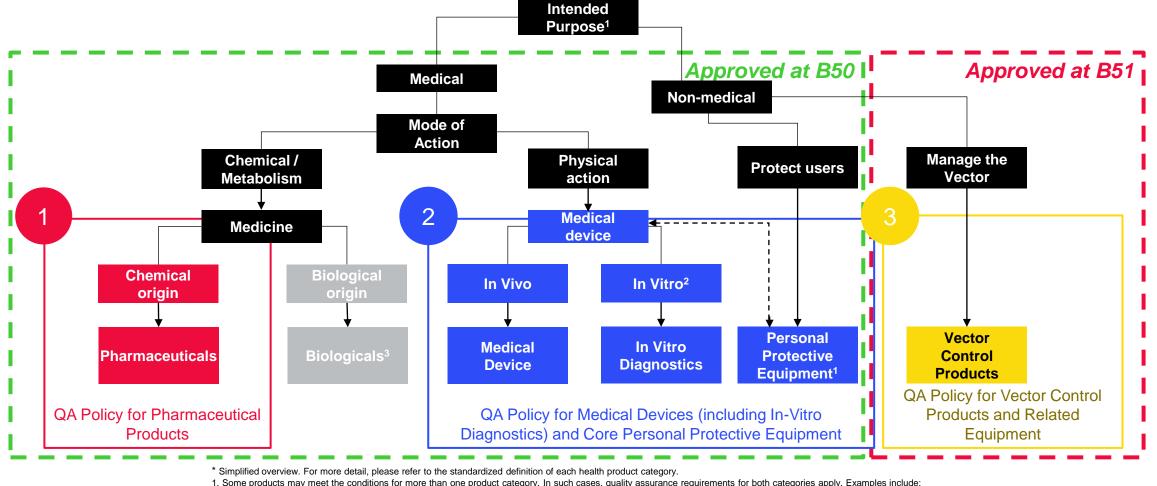
Procurement of Health Products

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The QA Policy Framework covers the range of Global Fund-financed health products

Schematic Representation of Health Product Categories*



medical cement, surgical masks and injectable insulin device with online testing for glucose. See dotted line above.

2. On samples taken from the human body.

3. Current Global Fund spend on Biologicals is negligible and thus does not warrant development of a QA policy to date.

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Updates to procurement of Pharmaceutical Products -1/3

Eligible products include those that are authorized for use:

- By a WHO Listed Authority (WLA) within their scope of listing for HIV, TB and malaria.
- Through emergency use procedures WHO/SRA/WLA during a health emergency, if the Global Fund Board approves use of funds.

Submissions for External Review Panel (ERP) review eligible if WLA meet the following regulatory functions:

- Registration and Marketing Authorization
- Regulatory Inspection
- Vigilance
- Market Surveillance and Control

Transitional measures from SRA to WLA defined

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New approach for addressing QA issues:

- Global Fund's Strategy Committee (SC) overseeing implementation of policy
- The Global Fund secretariat addressing quality related issues on an order-by-order basis eg non-conformities or noncompliance

Procurement of Pharmaceutical Products – 2/3

QA requirements for Procurement of Pharmaceutical products

Reference	QA Pharma Policy					
Product applicability	For all pharmaceutical products					
Clinical requirements	Medicines listed in current National STGs/EML or WHO STG//EML or WHO rapid communication					
	1. Authorized by NRA					
<section-header></section-header>	And only for ARVs, anti-TB and antimalarial pharmaceutical products 2. Prequalified by the WHO Prequalification Programme OR Authorized for use by SRA OR Authorized for use by WLA OR Recommended for use by Expert Review Panel For Emergencies (PHEIC); Approved under the WHO Emergency Use Listing OR Under SRA/WLA Emergency procedures	18				

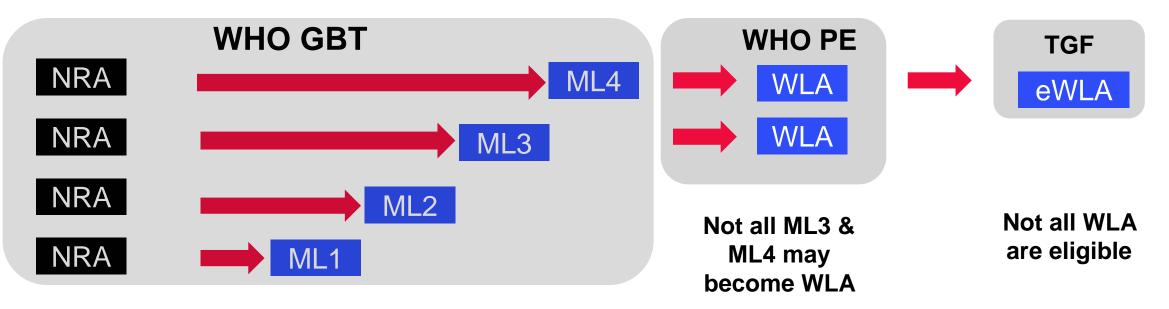
Procurement of Pharmaceutical Products – 3/3

WHO Listed Authorities (WLAs) for Pharmaceutical Products

- National Regulatory Authority who has been benchmarked towards the Global Benchmarking Tool (GBT) as Maturity Level (ML) 3/4 AND satisfied the Performance Evaluation (PE) as performed by WHO
- It can be :

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- 1. A standalone National Regulatory Authority **OR**
- 2. A System of (more than one) National Regulatory Authorities

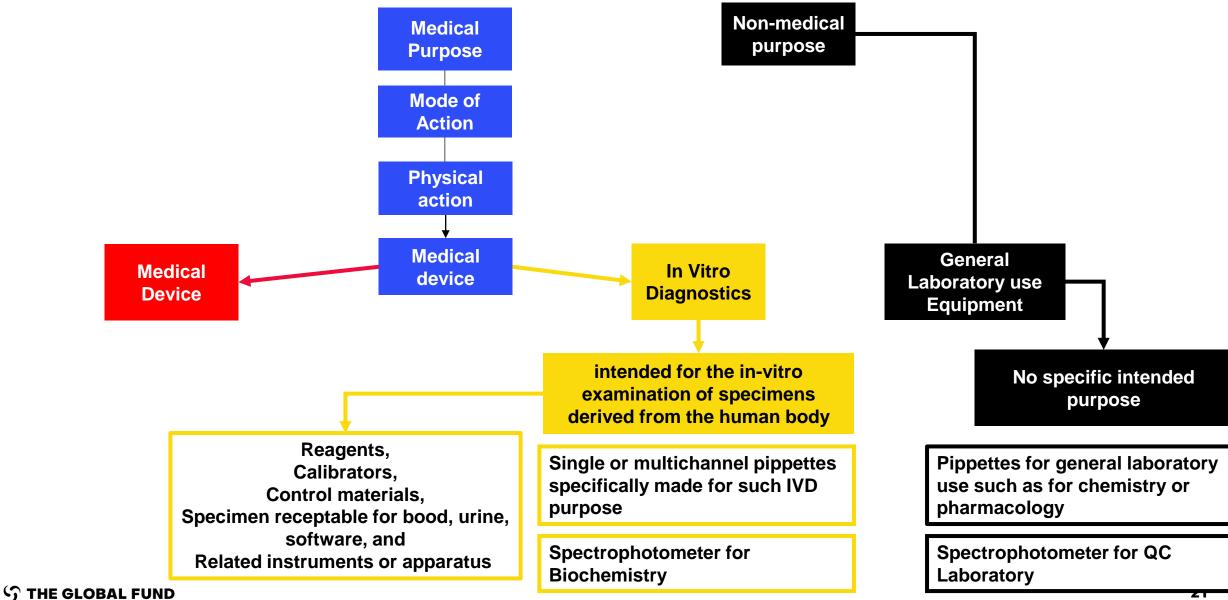


WHO Q&A on WLA https://www.who.int/news-room/questions-and-answers/item/who-listed-authorities

Updates to procurement of Medical Devices (Including IVDs) and core PPE - 1/6

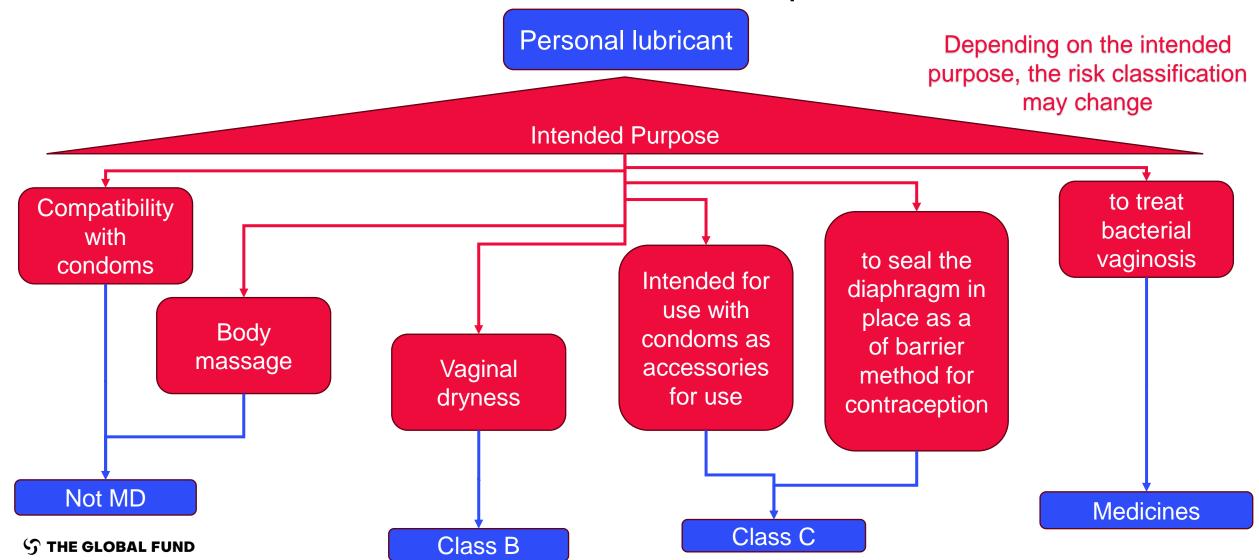
- QA Policy for Diagnostics expanded to become QA Policy for **ALL** Medical Devices including in-vitro diagnostics and core personal protective equipment.
- Eligibility includes products authorized for use by a WLA within their scope of listing
- Eligibility includes MDs (IVDs) and PPE authorized through emergency use procedures during a PHEIC
- Post marketing surveillance and obligations expanded to cover all Medical Devices (including IVDs) and core PPE
- The Global Fund's Strategy Committee (SC) overseeing Policy implementation
- Provisions for WLA transitioning defined

The QA Policy Framework covers a broad range of Health Products - 2/6



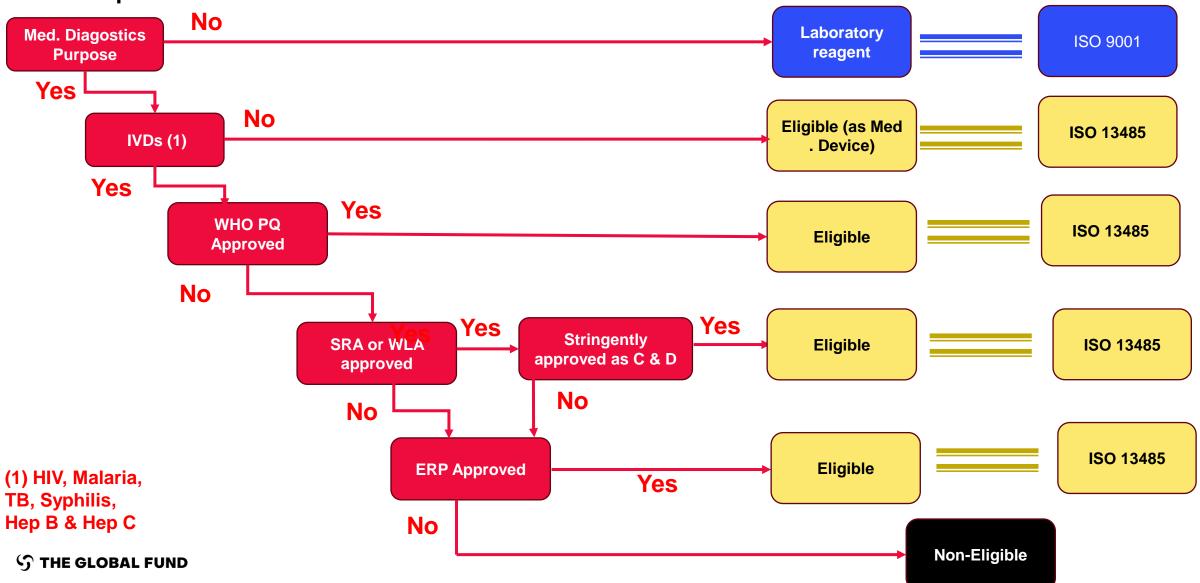
Procurement of Medical Devices (Including IVDs) and core PPE – 3/6

Medical Devices classification – Concrete example for Personal Lubricant



Procurement of Medical Devices (Including IVDs) and core PPE – 4/6





Procurement of Medical Devices (including IVDs) and PPE - 5/6

Reference	QA Policy for Medical Devices (incl.IVDs) and core PPE	
Product applicability	For Medical Devices (including IVDs) of class A,B,C and D	
Clinical Standards	Comply with national guidelines Or consistent with WHO guidelines including WHO rapid communication	
General quality standards (section 7 & 8)	1.Quality Management System requirements (ISO 13485 or equivalent)	
Additional Quality Requirements (sec. 9)	AND 2.For class C & D MDs excluding IVDs: • WHO Prequalified OR • Authorized for use by RA of GHTF founding member OR • Authorized for use by WLA OR • Recommended for use by ERP	
Additional Quality Requirements (sec.10)	 AND 3. For IVDs for HTM, Hep B, Hep C, syphilis co-infection: Prequalified by the WHO Prequalification Programme OR WHO Global TB programme rec/Rapid Communications OR Authorized for use by RA of GHTF Founding Members if Class C & D OR Authorized for use by WHO Listed Authority (WLA) OR After assessment by Expert Review Panel 	
Emergencies (section 25)	In case of PHEIC for MDs (incl IVDs) and core PPE Approved under the WHO Emergency Use Listing (EUL) OR Under GHTF/WLA Emergency procedures 	
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Procurement of Medical Devices (including IVDs) and PPE - 6/6

Requirements of Core PPE and condoms elevated to QA policy level from PSM Guide

Reference	QA policy for MDs (incl.IVDs) and core PPE
Product applicability	 Core PPE And condoms (male and female) & lubricants
Clinical standards	Comply with national guidelines Or consistent with WHO guidelines including WHO rapid communication
Additional Quality requirements	 For PPE: WHO prequalification OR GHTF requirements and standards OR Authorized for use by WLA For Condoms (male and female) & lubricants: UNFPA prequalification OR Authorized for use by RA of founding members of GHTF if Class C or D OR Authorized for use by WLA OR Recommended by ERP

Updates to procurement of Vector Control Products -1/4

- NRA authorization in country of use requirement added
- Revision of QA standards
 - Removal of WHOPES
 - Addition of selection process
- ERP process explained
- Quality monitoring and handling non compliance requirements
- New requirement on monitoring of insecticide resistance
- Requirement on waste management introduced
- Strategic Committee role in overseeing policy implementation
- Transitional measures to new policy

Procurement of Vector Control Products -2/4

QA requirements

	Current QA requirements						
Reference	QA policy for VCP and related equipment						
Product applicability	For all VCP products and related equipment						
Clinical requirements	 National or regional malaria vector control guideline / strategy OR WHO guidelines for malaria OR WHO rapid communication on Malaria 						
	 Compliance with Applicable laws and regulations AND Authorized by NRA in country of use 						
	AND						
Registration & Authorization	2. (i) Prequalified by the WHO Prequalification Programme; or						
Quality Requirements	(ii) Recommended for use by the ERP.						
	3. (i) Related equipment comply with WHO specifications						
	(ii) Related PPE comply with QA policy for MDs (including IVDs) and core PPE						

Procurement of Vector Control Products -3/4

QA requirements: key changes

requirements: key changes	Current QA requirements					
Reference	QA policy for VCP and related equipment					
Selection	 If 2 or more WHO PQ'ed VCPs available select product If none or only 1 WHO PQ'ed VCP available consider selection of ERP VCPs Approval of procurement of ERP products required 					
Transportation, storage and distribution	 WHO or internationally recognized guidance for good transportation, storage and distribution practices Traceability mechanisms encouraged 					
Pre-shipment inspection, sampling and testing	 Inspection and Sampling Risk based Independent sampling agent Per WHO / internationally recognized standards Testing Independent laboratory with testing methods in the scope of accreditation Lab accredited in accordance with ISO 17025 OR Good Laboratory Practices certified Testing conducted in accordance to methods and specifications approved by WHO PQ or ERP 					

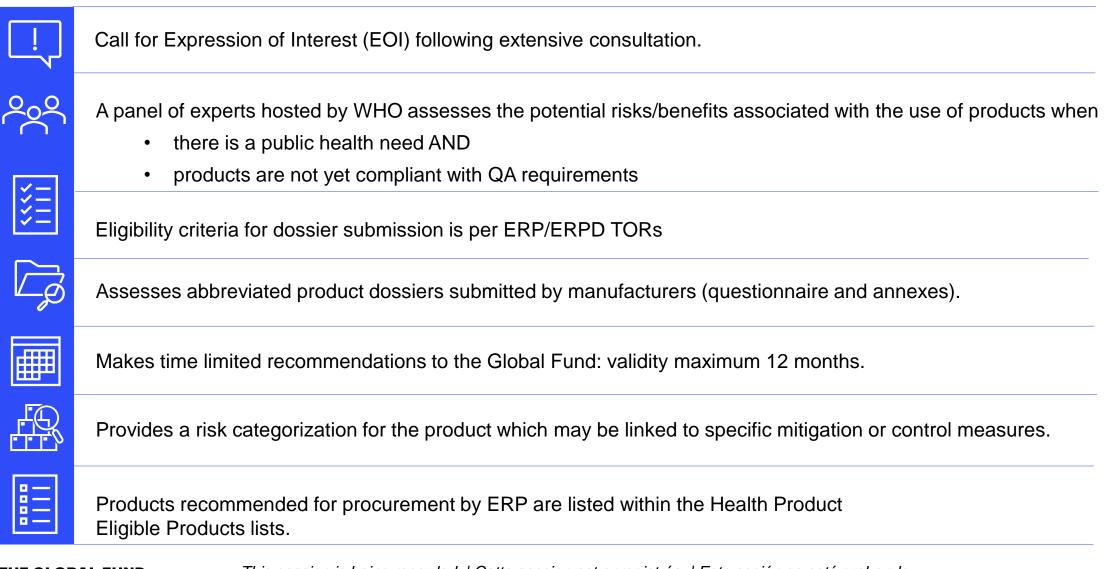
Procurement of Vector Control Products - 4/4

QA requirements

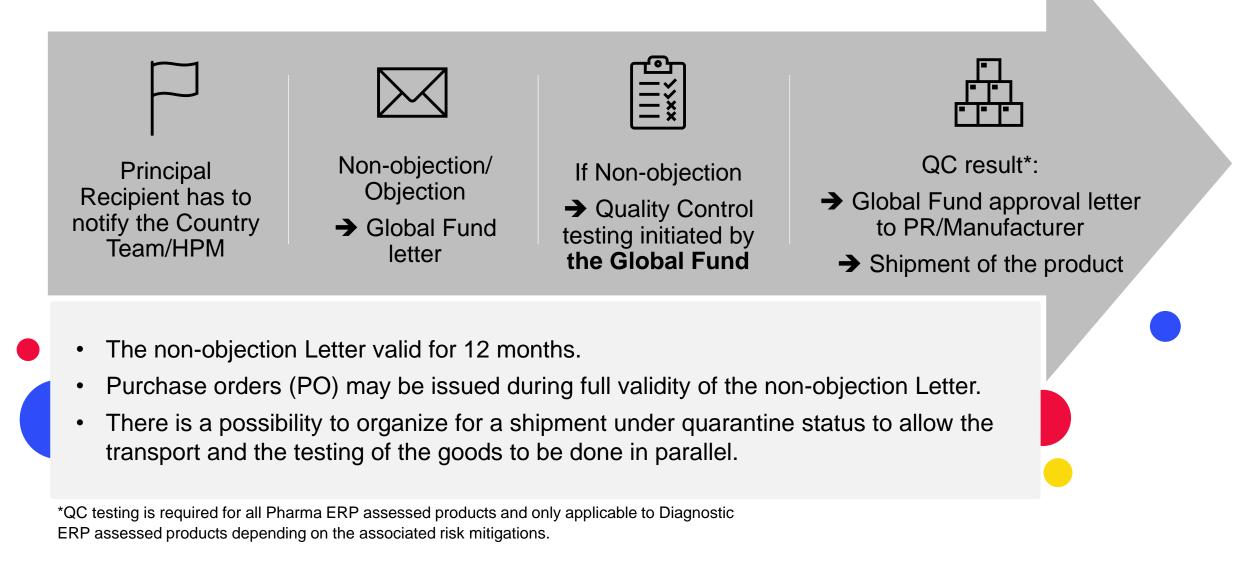
	Current QA requirements
Reference	QA policy for VCP
Supply chain monitoring	 Monitoring plan and implementation done in collaboration with NRA Per WHO / internationally recognized guidelines Results submitted to stakeholders including the Global Fund
Monitoring Insecticide resistance	 PRs Implement insecticide resistance surveillance plan Use of insecticide susceptibility test kits and impregnated papers per WHO recommendations
Incidents and product non-compliance	 PRs develop and maintain a reporting system Reporting per NRA requirements Communication with stakeholders
Waste management	 Done in line with National / regional guidelines OR Global Fund, WHO or FAO issued guidance

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The Expert Review Panel (ERP) – 1/2



Procuring ERP products -2/2



Quality assurance requirements for procurement entities

For All Products: Procurement must comply with the principles set forth in the WHO Model Quality Assurance System for Procurement Agencies (MQAS).

The MQAS describe the quality management system which should be implemented by procurement entities. The scope of the MQAS cover four critical functions such as:



- 1. Prequalification of products and manufacturers
- 2. Purchasing
- 3. Storage
- 4. Distribution



Principal Recipients should ensure that the relevant norms and standards which are necessary for the adequate implementation of the MQAS are established and implemented.

Procurement entities will have to implement partially or totally the principles of the MQAS covering the different functions depending on their mandate.



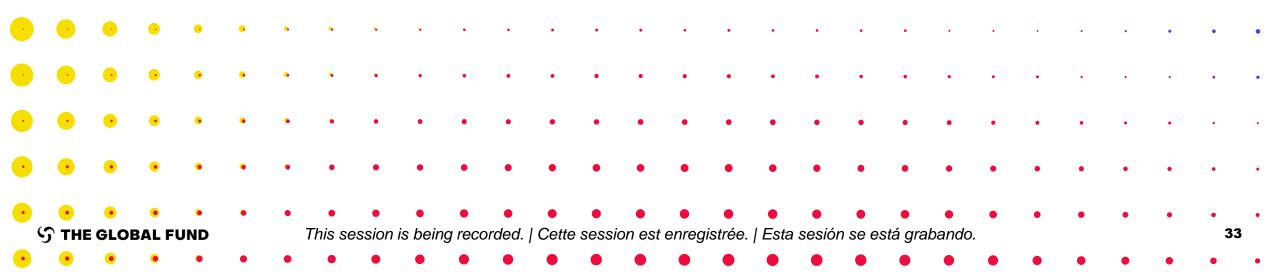
Example of Procurement Entities:

- National procurement agency for direct procurement
- UN procurement agency
- PSA for PPM procurement



Pre-shipment Sampling and Testing

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Pre-shipment inspection and controls

	Principal Recipients should ensure that all products conform to their procurement specifications.
	Pre-shipment control requirements
Pharmaceutical Products	All ERP Products
Diagnostic Products	Some ERP Products
Condoms & PPE	Condoms and Core PPE
Medical Devices	No
Vector Control Products	ITNs and IRS

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Pre-shipment inspection and controls

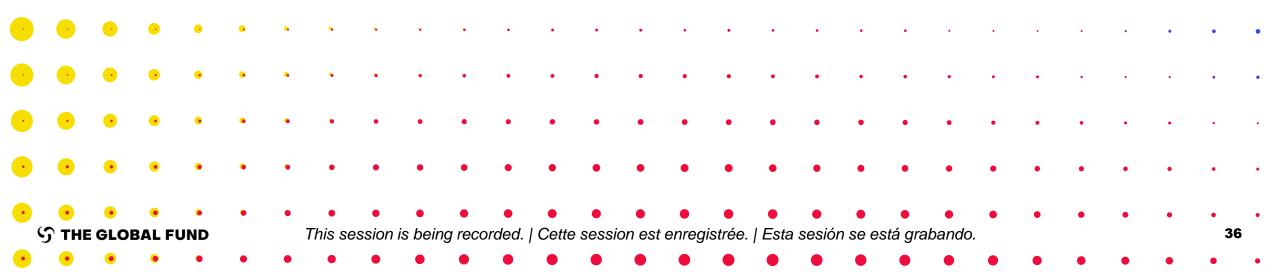
	ERP Products (1)		ated Nets (ITNs) & idual Spray (IRS)	Condoms (non UNFPA procurement)	Core PPE
What	Testing	Inspection	Testing	Testing	Testing
Responsibility	Global Fund Secretariat	Principal Recipients Or PSA	Principal Recipients Or PSA	Principal Recipients Or PSA	Principal Recipients Or PSA
When	Pre-shipment	Pre-shipment	Pre-shipment	Pre-shipment	Pre-shipment
Frequency	Batch randomization decided by Global Fund	Randomly (as per the Global Fund Briefing Note)	Randomly (as per the Global Fund Briefing Note)	Randomized pre-shipment sampling and testing	Randomized pre-shipment sampling and testing
Laboratory	WHO PQ lab ISO 17025 lab	No but inspection agent needed	GLP or ISO 17025	Compliant with ISO 17025	Compliant with ISO 17025
Methods	Approved Methods	ISO 2859 series	CIPAC, ISO	ISO 4074	As per PSM guide

(1) ERP-Reviewed Products may have other risk mitigations to be implemented as recommended by ERP Panel

See the reference documentation slide for links to related documents



7 Storage and Distribution



Importation, storage and distribution

Best Practice: Perform an independent audit of GSDP regularly.

Recipients shall comply with the WHO Guide for Good Storage & Distribution Practices (GSDP) to ensure that:

- Products in the supply chain are authorized in accordance with country legislation.
- Products are always stored in the right conditions, including during transportation.
- Contamination by or of other products is avoided.
- An adequate turnover of stored products takes place.
- The right products reach the right addressee within a satisfactory time period.

In addition, all storage and distribution facilities should be authorized by the national regulatory Authorities as per national legislation



Important: As per PSM Guide Principal Recipients should ensure that each of its contractors, agents, and sub-recipients comply with such GSDP requirements.

See the reference documentation slide for links to related documents







Summary: Products with monitoring requirements

	The PR is expected to monitor quality of the procured health products throughout the supply chain in collaboration with NRA and report the results of quality control inspection or testing activities.			
	Monitoring	Responsible & Report Results		
Pharmaceuticals Products	All*	PR		
Diagnostics Products	All*	PR		
Condoms & Core PPE	AII	PR		
Medical Devices	AII	PR		
Vector Control Products	ITNs and IRS	PR		

* Some ERP-Reviewed Products may have monitoring risk mitigations to be implemented as recommended by ERP Panel

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Post Market surveillance and quality control



Principles of monitoring the quality of health products procured using Global Fund grant funds are similar regardless of product category.

- 1. Design a plan on how the PR will satisfy such post-market surveillance requirements, regularly update and evaluate its efficacy.
- 2. Collaborate with the NRA and other relevant actors and investigate synergies.
- 3. Implement risk-based approach for products selection as well as verification activities.
- 4. Strategize the verification activities (visual inspection, partial or full testing) in order to ensure that the high costly activities have the best chances to provide meaningful results.
- 5. Report the findings and follow-up as necessary with the NRA.
- 6. The cost of conducting quality control activities may be budgeted in the Global Fund grant.
- 7. Technical assistance can be provided via the Global Fund resources to improve the competencies of the NRA on this matter.

Important: Quality control is a tool to identify non-compliance but not to provide assurance on quality.

Planning for quality control monitoring activities

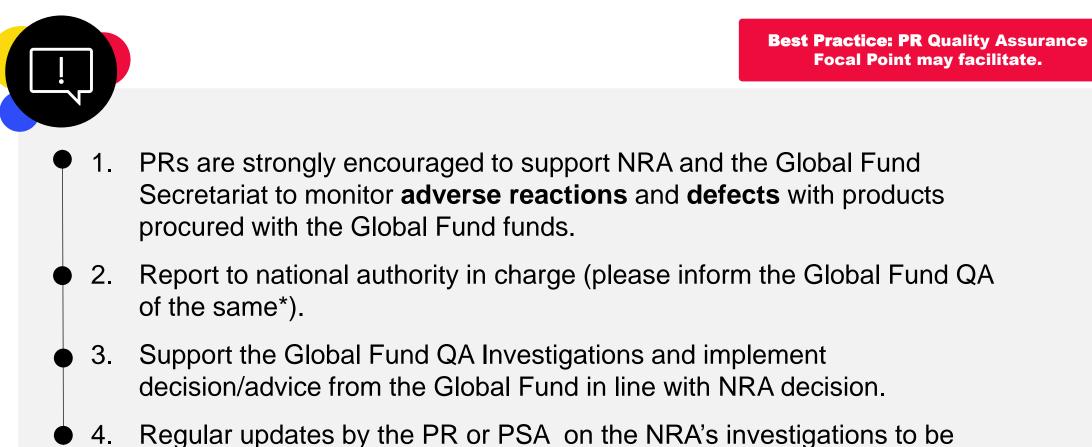
- 1. Designing a sampling and testing program in close collaboration with the NRA using risk-based approach; the risk criteria can be issued based on information gathered.
- 2. Selection and contracting sampling agent.
- 3. Selection and contracting of quality control laboratory.
- 4. Sampling products during the in-country warehousing and distribution.
- 5. Transporting of samples to the laboratory.
- 6. Conducting method transfer and quality control testing.
- 7. Managing the results and follow up in case of out-of-specifications or non-compliance, in collaboration with the NRA preferably. It may be needed to put in place immediate protective measures in case of serious non-compliance.
- 8. Reporting results to the Global Fund.
- 9. Records and documentation.
- 10. Reporting any non-compliance to the NRA and to the Global Fund QA through the Country Team.



9 Vigilance and non-compliance



Quality assurance requirements for vigilance



 Regular updates by the PR or PSA on the NRA's investigations to be provided to the Global Fund QA.

*Forms to be made available on the Global Fund QA webpage (notification will be sent upon publication)

Global Fund minimum requirements for pharmacovigilance



- 1. A national pharmacovigilance (PV) center with:
 - Designated staff (at least one full time).
 - Stable basic funding.
 - Clear mandates.
 - Well defined structures and roles.
 - Collaborating with the WHO Program for International Drug Monitoring.
- 2. The existence of a **national spontaneous reporting system** with a national individual case safety report (ICSR) form i.e. ADR reporting form.

For more information, review the Technical Brief on Regulatory Strengthening.

- 3. A **national database or system** for collating and managing ADR reports.
- 4. A national ADR or pharmacovigilance advisory committee able to provide technical assistance on
 - Causality assessment.
 - Risk assessment.
 - Risk management case investigation and where necessary crisis management including crisis communication.
- 5. A **clear communication strategy** for routine communication and crises communication to healthcare workers and the public.



Important: Global Fund financing can also support the strengthening of PV in countries, linking with one, or all of our HIV, TB, malaria and RSSH grant activities (e.g. TB aDSM). (See section on Regulatory System Strengthening)

Non-compliance and out-of-specifications

The secretariat can be involved in case of risk of shortage.

- 1. PRs are encouraged to support the Global Fund Secretariat to deal with non-compliance and out-ofspecifications of health products procured with the Global Fund Funds and in particular to:
 - a. Provide the most adequate information.
 - b. Support the investigations in case further information needed.
 - c. Report on activities performed at country level.
 - d. Report on internal/external partners engaged.
- 2. Reported to national authority in charge (please inform the Global Fund QA of the same) and implement their recommendations.
- 3. Support Global Fund investigations and implement Global Fund advice in line with NRA decision.
- 4. Regular updates by the PR or PSA on the investigations to be provided to the Global Fund QA.

Based on this information or from other sources, the Global Fund may issue a QA Information Notice which would be published on the QA website: <u>https://www.theglobalfund.org/en/sourcing-management/quality-assurance/information-notice</u>

*Forms to be made available on the Global Fund QA webpage (notification will be sent upon publication)
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Reporting form for non-compliance & outof-specifications

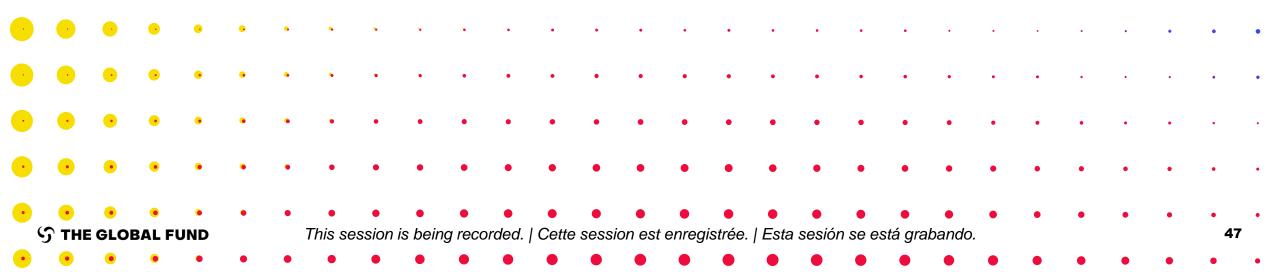


The Reporting Form has the same structure independently of the product categories such as:

Main Section	Comments	
TITLE	Each product category has its own form which is aligned to product specificity; the QA contact within the Global Fund is also recalled.	
ORIGIN OF REPORT	Contact details of the reporting entity but also need to clarify if different from the entity which has observed the signal to adequality reconnect for further investigations.	
PRODUCT DETAILS / EXTENT OF THE PROBLEM	Details of the products and batch(es), including information on potential quantity used/on stock.	
NATURE OF DEFECT(S)	Description of the events or the signals with additional information on background or circumstances including potential risk identified.	
ACTION TAKEN AND PROPOSED	Preliminary actions taken to protect patient such as quarantine, detailed of investigations already engaged or partners internal/external involved	
ANNEXES	Any supportive information is welcomed to substantiate the signal such as certificate of analysis, photos	
PRIVACY STATEMENT	Recalling the Global Fund obligations on data collected.	
	*Forms to be made available on the Global Fund QA webpage (notification will be sent upon publication))
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10 Healthcare Waste Management



Quality assurance requirements for healthcare waste management

Several documents are available for specific product categories (i.e. Pharmaceuticals) or activities such as medical laboratories. See list of reference documentation for further information.

1. General Requirements:

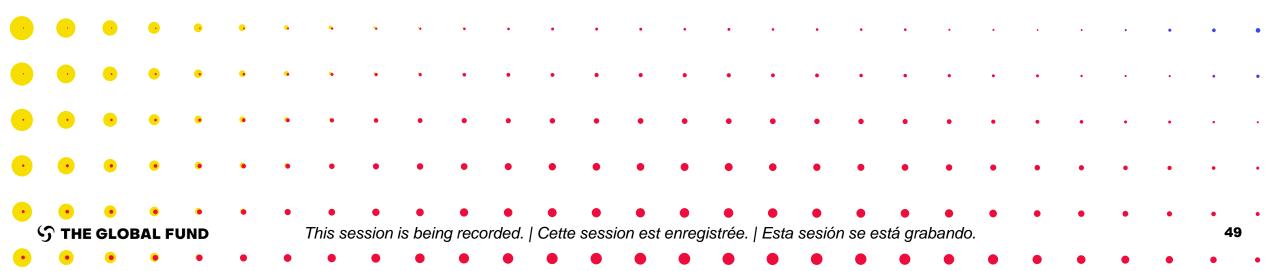
Recipients shall ensure the safe disposal of unusable pharmaceuticals products and other health products such as diagnostics, condoms or vector control products using methods that involve minimal risks to public health and the environment.

2. Specific for Medical Laboratories:

Recipients shall ensure that laboratories undertake to comply with applicable laws and relevant WHO guidance for the management of health care waste, including laboratory waste.



11 Price and Quality Reporting



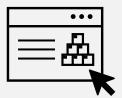
Quality assurance requirements for reporting

	PQR Reporting	Responsible non-PPM	Responsible PPM
Pharmaceuticals Products	ARVs, antimalarials, Anti-TBs & Hep C Pharmaceuticals	PR	PSA
Diagnostics Products	Yes* – (HIV/TB/MAL, and co-infections; syphilis, Hep B and Hep C)	PR	PSA
Laboratory Equipment for Diagnostic Purpose	Yes**	PR	PSA
Condoms & PPE	Condoms, Surgical & non-surgical masks and respirators	PR	PSA
Medical Devices	Class C and D	PR	PSA
Vector Control Products	All ITN's and IRS	PR	PSA

* and others such as IVDs providing information that is critical for patient treatment of these diseases, such as testing for G6PD deficiency

**Laboratory equipment : for HIV, Hepatitis, TB and Malaria testing. Polymerase chain reaction (PCR) equipment for HIV Viral Load and HIV early infant diagnostics (EID), Hepatitis and Malaria. TB Liquid culture equipment, TB molecular and Cartridge based molecular testing, CD4 and Enzyme-linked Immunosorbent Assay (ELISA) Test equipment.

Quality assurance requirements for reporting



The Global Fund has set a specific online-platform to collect information on:

Products

Supplier

Procurement transactions

Certificate of analysis & test reports

Hom	e Consignn	nents					
	e > Consignments						
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	SUR-305- G01-H			05/08/2009	Central Medical Stores	2009/4218	Pending P Update
	SUR-305- G01-H			11/11/2008		**	Pending P Update
	UZB-311- G06-H	# ASI1107	43	22/07/2011	IDA Foundation	PO/0653/11	Pending P Update
	UZB-311- G06-H	# ASI1108	50	18/07/2011	IDA Foundation	PO/0653/11	In Progre

http://pqr.theglobalfund.org/

How does the Global Fund use this information?

- Verify compliance to the eligibility requirements.
- Verify the manufacturing sites.
- Traceability for management of non-compliance issues.

For more information, review the PQR Quick Guide.

Thank you



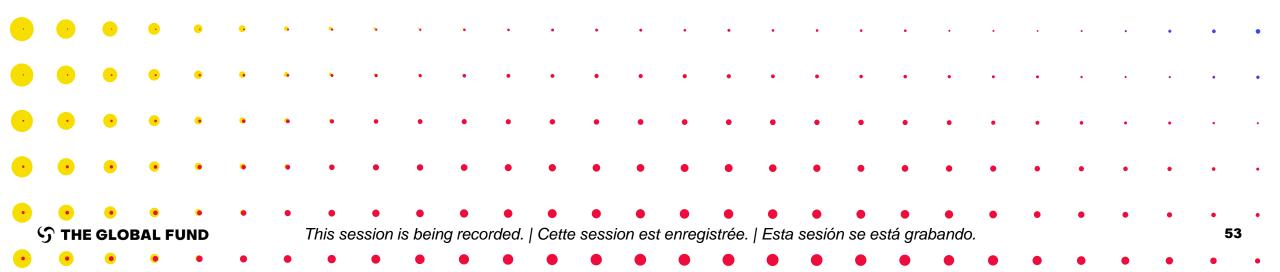
The Global Fund to Fight AIDS, Tuberculosis and Malaria

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Quality Assurance website reference



https://www.theglobalfund.org/en/sourcing-management/quality-assurance/

Quality Assurance

Home > Sourcing & Management of Health Products > Quality Assurance

Sourcing & Management of Health Products

- Updates
- Market Shaping Strategy
- Procurement Tools
- + Health Product Procurement
- Information for Suppliers
- Price & Quality Reporting
- Quality Assurance

Medicines

Quality assurance is ensuring health products – everything from medication to X-ray machines – purchased and used by Global Fund-supported programs are safe, effective, of good quality and available to the patient.

Quality assurance at the Global Fund includes a framework of processes, standards and requirements that apply to products as well as practices.

For supply chain management, this means ensuring that:

- The source and quality of the raw materials entering into the finished product meet accepted quality standards
- Manufacturing processes are in line with international quality standards
- Quality control measures are in place and adequate
- Appropriate regulatory approvals and marketing authorizations are in place
- Procurement and logistics systems maintain the quality of the products and support access

Global Fund Quality and Procurement Policies and guidance

QA Policies

- QA policy for pharmaceutical products https://www.theglobalfund.org/media/5894/psm_qapharm_policy_en.pdf
- QA policy for Medical Devices (including IVDs) and PPE <u>https://www.theglobalfund.org/media/13577/psm_qa-medical-devices_policy_en.pdf</u>
- QA policy for Vector Control Products <u>https://www.theglobalfund.org/media/13767/psm_qa-vector-control-products-equipment_policy_en.pdf</u>
- Procurement and Supply Management (PSM) guide <u>https://www.theglobalfund.org/media/5873/psm_procurementsupplymanagement_guidelines_en.pdf</u>
- Q&A on revised QA policy for pharmaceutical products and QA policy for MDs (including IVDs) and core PPE <u>https://www.theglobalfund.org/media/13592/psm_qa-medical-devices_faq_en.pdf</u>

WHO Listed Authority (WLA)

- Evaluating and publicly designating regulatory authorities as WHO listed authorities Policy document <u>https://iris.who.int/bitstream/handle/10665/341749/9789240023444-eng.pdf?sequence=1</u>
- WHO Questions & Answers on WLAs https://www.who.int/news-room/questions-and-answers/item/who-listed-authorities
- Operational guidance for evaluating and publicly designating regulatory authorities as WHO-listed authorities <u>https://iris.who.int/bitstream/handle/10665/374054/9789240074767-eng.pdf?sequence=1</u>
- List of WHO Listed Authorities as of May 2024 <u>https://cdn.who.int/media/docs/default-source/medicines/regulatory-systems/wla/list_of_wla_may24.pdf?sfvrsn=1f6c2140_34&download=true</u>



Global Fund Information Notes, Briefing Notes, and other external references

Pharmaceuticals

- Guidance on In country quality monitoring of pharmaceutical products https://www.theglobalfund.org/media/5901/psm_qcmonitoringgfprsvp_guide_en.pdf
- Management of limited exceptions to QA requirements of pre-shipment inspection and testing <u>https://www.theglobalfund.org/media/9609/covid19_qualityassurancepreshipmentinspectionexceptions_guidance_en.pdf</u>
- WHO prequalification for medicines https://extranet.who.int/pqweb/medicines
- List of Antihepatitis Pharmaceutical Products Classified According to the Quality Assurance Policy https://www.theglobalfund.org/media/11150/psm_productshepatitis_list_en.pdf
- List of ARV Pharmaceutical Products Classified According to the Quality Assurance Policy https://www.theglobalfund.org/media/4758/psm_productshivaids_list_en.pdf
- List of COVID-19 Pharmaceutical Products Classified According to the Quality Assurance Policy https://www.theglobalfund.org/media/11881/psm_productscovid19_list_en.pdf
- List of Malaria Pharmaceutical Products Classified According to the Quality Assurance Policy https://www.theglobalfund.org/media/11151/psm_productsmalaria_list_en.pdf
- List of Tuberculosis Pharmaceutical Products Classified According to the Quality Assurance Policy https://www.theglobalfund.org/media/4757/psm_productstb_list_en.pdf

Vector Control Products

- Briefing Note Visual Inspection of ITNs https://www.theglobalfund.org/media/12436/psm_visual-inspection-itn_briefingnote_en.pdf
- Briefing Note Pre-Shipment Sampling, Testing and Reporting Results for ITNs https://www.theglobalfund.org/media/12437/psm_pre-shipment-sampling-testing-reporting-itn_briefingnote_en.pdf
- WHO guidelines for procuring Public Health pesticides <u>https://apps.who.int/iris/bitstream/10665/44856/1/9789241503426_eng.pdf</u>
- List of QC Labs compliant with the Global Fund QA requirements for testing public health pesticides https://www.theglobalfund.org/media/11598/psm_qclaboratoriespesticides_list_en-pdf.pdf
- WHO vector products prequalification https://extranet.who.int/pqweb/vector-control-products
- FAO Guidelines on retail distribution of esticides with particular reference to storage and handling at the point of supply to users in developing countries <u>https://www.fao.org/fileadmin/user_upload/obsolete_pesticides/docs/retail_es.pdf</u>
- WHO Manual for monitoring insecticide resistance in mosquito vectors and selecting appropriate interventions https://www.who.int/publications/i/item/9789240051089
- WHO's Framework for a national plan for monitoring and management of insecticide resistance in malaria vectors https://www.who.int/publications/i/item/9789241512138
- The Global Fund Information Note on Malaria https://www.theglobalfund.org/media/4768/core_malaria_infonote_en.pdf
- List of Indoor Residual Sprays (IRS) that Meet Global Fund Quality Assurance Requirements for use Against Malaria Vector
 <u>https://www.theglobalfund.org/media/5857/psm_indoorresidualsprayirsgf_list_en.pdf</u>

 List of Insecticide Treated Nets (ITNs) that meet Global Fund Quality Assurance Requirements for use Against Malaria Vector https://www.theglobalfund.org/media/11805/psm_insecticidetreatednets_list_en.pdf
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Global Fund Information Notes, Briefing Notes, and other external references

Medical Devices (Including IVDs) And Core PPE

- Chest Radiography and CAD Solutions for Tuberculosis Programs https://www.theglobalfund.org/media/11374/operational_chest-radiography-cad-solutions-tb-programs_briefingnote_en.pdf
- Female condoms prequalification and guidelines for procurement https://www.theglobalfund.org/media/5846/psm_femalecondomspecification_guidelines_en.pdf
- WHO/UNFPA prequalification for male latex condoms https://www.unfpa.org/suppliers#prequalification
- List of HIV Diagnostic Test Kits and Equipments Classified According to the Quality Assurance Policy https://www.theglobalfund.org/media/5878/psm_productshiv-who_list_en.pdf
- List of Rapid Diagnostic Test Kits for Malaria Classified According to the Quality Assurance Policy
 <u>https://www.theglobalfund.org/media/5891/psm_qadiagnosticsmalaria_list_en.pdf</u>
- List of SARS-CoV-2 Diagnostic Test Kits and Equipment Eligible for Procurement: COVID-19 <u>https://www.theglobalfund.org/media/9629/covid19_diagnosticproducts_list_en.pdf</u>
- List of TB Diagnostic Tests Classified According to the Quality Assurance Policy https://www.theglobalfund.org/media/9461/psm_productsdiagnosticstb_list_en.pdf
- List of Medical Oxygen Generators Classified According to the Quality Assurance Requirements https://www.theglobalfund.org/media/12026/covid19_medical-oxygen-generators_list_en.pdf
- List of Surgical and Non-surgical Masks and Respirators Classified According to the Quality Assurance Requirements https://www.theglobalfund.org/media/12057/covid19_masks-respirators_list_en.pdf



Global Fund Information Notes, Briefing Notes, and other external references

Regulatory Strengthening and Country Capacity Building

- Information Note: Resilient and Sustainable Systems for Health (RSSH) https://www.theglobalfund.org/media/4759/core_resilientsustainablesystemsforhealth_infonote_en.pd
- Technical Briefing Note: Support to Effective Regulatory Systems for Procurement and Supply Management of Health products
 <u>https://www.theglobalfund.org/media/8894/core_regulatorysystemsprocurementsupplymanagementhealthproducts_technicalbrief_en.pdf</u>
- Model for establishing risk-based post market surveillance https://www.usp-pqm.org/sites/default/files/pqms/article/risk-based-post-marketing-surveillance-feb-2018.pdf

PQR Reporting

- A quick Guide to the Global Fund's Price and Quality Reporting System (PQR) https://www.theglobalfund.org/media/5870/psm_pqr_quickguide_en.pdf
- A LFA Guide to the PQR https://www.theglobalfund.org/media/5872/psm_pqrforlfas_guide_en.pdf
- Price and Quality Reporting Data Caveats https://www.theglobalfund.org/media/5871/psm_pqrdatacaveats_note_en.pdf

Expert Review Panel

• Expert Review panel webpage https://www.theglobalfund.org/en/sourcing-management/quality-assurance/expert-review-panel/

Storage And Distribution

- WHO Good Storage and Distribution Practices for Medical Products https://www.gmp-compliance.org/files/guidemgr/TRS1025_Annex7.pdf
- Annex 9 Model guidance for the storage and transport of time and temperature sensitive pharmaceutical products https://www.who.int/publications/m/item/trs961-annex9-modelguidanceforstoragetransport

MQAs

Annex 3 Model quality assurance system for procurement agencies <a href="https://cdn.who.int/media/docs/default-source/medicines/norms-and-standards/guidelines/quality-control/trs986-annex3-who-model-quality-assurance-system-for-procurement-agencies.pdf?sfvrsn=275b3abc_2

Waste Management

- Condoms https://www.unfpa.org/resources/safe-disposal-and-management-unused-unwanted-contraceptives
- Technical Brief Avoidance, Reduction and Safe Management of Health Care Waste
 <u>https://www.theglobalfund.org/media/9356/core_healthcarewastemanagement_technicalbrief_en.pdf</u>
- Guidelines for safe disposal of unwanted pharmaceuticals in and after emergencies https://apps.who.int/iris/bitstream/handle/10665/42238/WHO_EDM_PAR_99.2.pdf

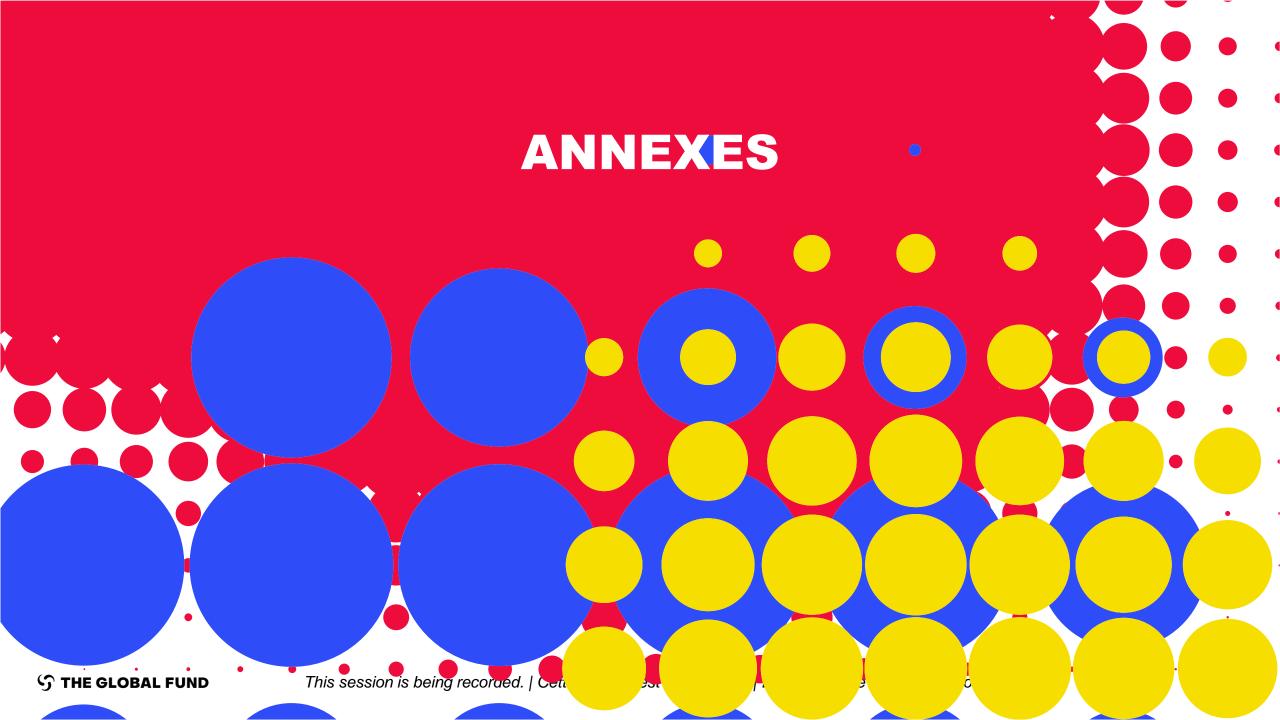


Useful Acronyms

- ACTs: Artemisinin-based combination therapy
- ADR: Adverse Drug Reaction
- ARVs: Anti-retrovirals
- COIM: Co-Infections & Co-morbidities
- CT: Country Team
- Dx: Diagnostic
- EFTA: European Free Trade Association
- EGMC: Executive Grants Management Committee
- ERP: Expert Review Panel
- FPP: Finished Pharmaceutical Product
- GHTF: Global Harmonization Task Force
- HP: Health Product
- HPM: Health Product Management Specialist
- ICH: The International Council for Harmonization of Technical Requirements for Pharmaceuticals for Human Use
- IRS: Indoor Residual Spray
- ITNS: Insecticide Treated Nets
- IMDRF: International Medical Device Regulators Forum
- MA: Marketing Authorization
- NC: Non-compliance
- NPA: National Procurement Agency

- NRA: National Regulatory Authority
- OOS: Out of Specification
- PIC/S: Pharmaceutical Inspection Co-operation Scheme
- PPM: Pooled Procurement Mechanism
- PQR: Price Quality Reporting
- PR: Principal Recipient
- PSA: Procurement Service Agent
- PV: Pharmacovigilance
- QA: Quality Assurance
- QA FP: Quality Assurance Focal Point
- RDTs: Rapid diagnostic tests
- SO: Supply Operations Department (of Global Fund)
- SOP: Standard Operating Procedure
- SRA: Stringent Regulatory Authority
- STG: Standard Treatment Guidelines
- VCP: Vector Control Products
- WHO PQ: World Health Organization Prequalification
- WLA: WHO Listed Authority

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Why quality assurance matters

The following risk scenarios have recently impacted the Global Fund.

Donkuk Case: 31 batches of condoms, stored few months at manufacturer's and country warehouses failed post-shipment testing in Uganda.

Intec Case: Rebranded HIV RDTs with instructions for use not in line with WHO guidelines, challenging the results of 50,000 tests performed in Ukraine.

Tana Netting Case: Fraudulent manufacturing practices resulting in distribution of millions of bed nets of non-assured quality.

Dolutegravir Case: Safety signals on potential serious adverse events to the foetus in pregnant women not captured by the vigilance system and reported to by NRA in due time after scale-up

Leading to potential public health risks for patients/users

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Registration authorities and bodies referenced in the Global Fund QA policies -1/2

National Regulatory Authority (NRA): Official authority of a country responsible for regulatory activities including evaluating the quality, safety and efficacy of health products released to the public for distribution

Stringent Regulatory Authority (SRA): A Regulatory Authority which was prior to 23 October 2015 either a member of ICH or an ICH observer being the EFTA as represented by Swiss Medic, Health Canada and WHO or a regulatory authority associated with an ICH member through a legally binding recognition agreement including Australia, Norway, Iceland and Liechtenstein

WHO Listed Authority (WLA): A Regulatory Authority or a Regional Regulatory System which has been documented by WHO to comply with all the relevant indicators and requirements specified by WHO for the requested scope of listing based on an established benchmarking and performance evaluation process.

Regulatory Authorities of the founding members of the Global Harmonization Task Force: Regulatory Authorities of the United States, EU including UK, Japan, Canada and Australia

Registration authorities and bodies referenced in the Global Fund QA policies-2/2

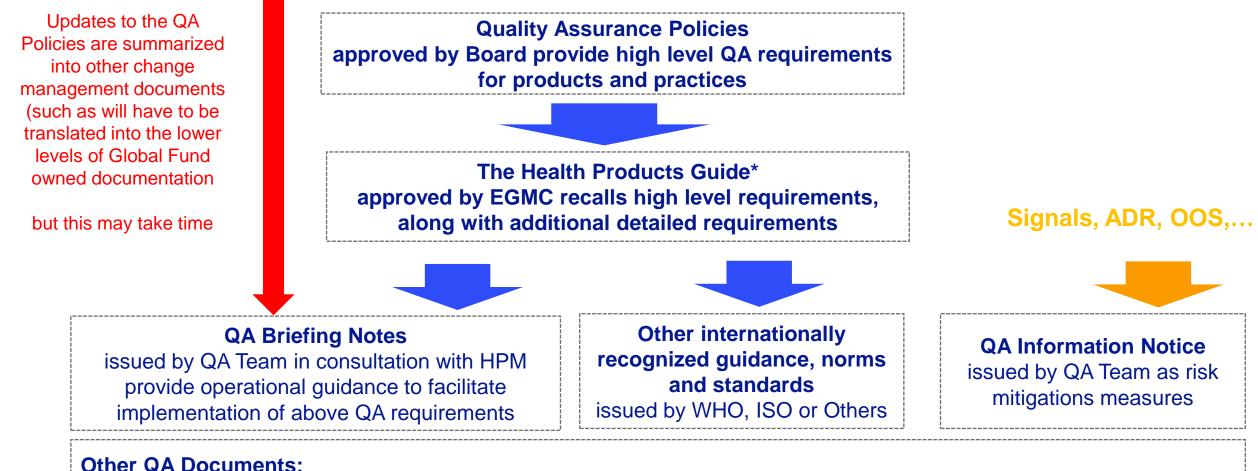
Expert Review Panel: A group of independent experts who review the potential risks and benefits associated with the use of finished pharmaceutical or diagnostic products and make recommendations to the Global Fund on their use. The Quality and Safety of Medicines department of the WHO hosts the panel.

WHO Prequalification Programme: Managed by WHO for prequalifying a) Health Products acceptable for procurement by UN and specialized agencies and b) quality control laboratories

WHO Emergency Use Listing: The WHO Emergency Use Listing (EUL) Procedure is a risk-based procedure for assessing and listing unlicensed vaccines, therapeutics and in vitro diagnostics with the aim of expediting the availability of these products to people affected by a public health emergency.

Stringent Regulatory Authority (SRA) Emergency Use Procedures: An emergency use procedure is a mechanism used by an SRA to facilitate the availability and use of medical countermeasures, during public health emergencies.

The Global Fund QA Documentation-facing Recipients



issued by QA Team in consultation with HPM provide operational guidance to facilitate implementation of above

*The Guide to Global Fund Policies on Procurement and Supply Management of Health Products is sometimes referred to as the "PSM Guide" or, in Global Fund Grant Regulations, as the "Health Products Guide".

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Operationalizing Quality Assurance Policies

Overview

Торіс	Activity	2023 Q4	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Q2 2025	Q3 2025
QA Policy	QA Policies on Pharma, MD, IVD and PPE issued and published								
	QA Policies on VCPs Issued and published								
	BN on summary of changes on QA policies for Pharma, MD IVDs and PPEs developed and published								
	BN on summary of changes on QA policies for VCPs developed and published								
	Trainings for PRs/LFAs and PSA on QA policies								
Policy Guidance	Update PSM Guide content in line with new policies including procurement								
	Training for PRs/LFAs on PSM Guide update								
	Briefing notes e.g. PMS, WLA								
Policy Implementation	Set Up ERP mechanism for VCPs								
Policy Compliance	Compliance verification activities								

Stringent Mechanisms for Procurement of Core Health Products

Reliance on stringent mechanism in addition to national mechanism

MA Mechanism	Description	Practices
Stringent Regulatory Authorities (SRA)	 Robust legal/regulatory environment ICH Requirements Experienced & Skilled Staff in Quality/Safety/Environment Applicable in the procurement of core FPP 	 Regular GMP inspection as per related regulation Mutual Recognition Agreement Prioritization based on risks
WHO Listed Authority (WLA)	 Performance evaluation process conducted by WHO to designate a RA or RRS as a WLA RA or RRSs must have attained ML 3 to be eligible for consideration as a WLA Applicable in procurement of core FPP and MDs 	 Meets WHO standards and other internationally recognized standards Listing includes scope of designation, products and / or regulatory function Risk-based approach used to renew listing
WHO PQ program	 Program managed by WHO WHO requirements Experienced & Skilled Staff Applicable to core FPP, IVD, VCP 	 Regular inspection as per WHO PQ Procedure Consideration of stringent assessment decisions for FPP and IVDs Dossier review

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Stringent Mechanisms of Core Health Products

Reliance on stringent mechanism in addition to national mechanism

MA Mechanism	Description	Practices
GHTF RA	 RA of founding members of GHTF i.e USA, Canada, Japan, Australia and EU including UK Robust legal/regulatory environment Applicable in procurement of MDs (including IVDs) and core PPE Experienced & Skilled Staff in Quality/Safety/Environment 	 Regular GMP inspection as per related regulation Prioritization based on risks
Expert Review Panel (ERP/ERPD)	 Alternative Mechanism used upon Global Fund request Panel of external technical experts Used for accelerated introduction of innovative products Supported by WHO Applicable for core FPP, MDs (including IVDs), VCPs 	 Assesses abbreviated product dossiers Clear analysis of benefits and potential risks Product categorization with specified risk mitigation measures

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Procurement of Pharmaceutical Products

Examples of The Globa Fund eligible WLAs (1)

ML3 - Medicines	ML4 -Medicines	WLA- Medicines ⁽²⁾	Eligible WLA ⁽³⁾
Ghana-Food and Drugs Authority	Singapore-Health Sciences Authority	Singapore-Health Sciences Authority	Singapore-Health Sciences Authority
Nigeria-National Agency for Food and Drug Administration and Control	Rep. Korea-Ministry of Food and Drug Safety	Rep. Korea-Ministry of Food and Drug Safety	Switzerland-Swissmedic European Medicines
Tanzania-Tanzania Medicines and Medical Devices Authority	Saudi Arabia-Saudi Food and Drug Authority	Switzerland-Swissmedic European Medicines Regulatory Network - EU	Regulatory Network - EU DG SANTE, EMA, NRAs USA - USFDA
Türkiye-Turkish Medicines and Medical Devices Agency (TİTCK)		DG SANTE, EMA, NRAs <mark>USA</mark> - USFDA	

(1): No WLA for MD and IVDs at present

(2): WLA for vaccines should not be considered as eligible

(3): Only NRAs having the regulatory function of <u>marketing authorization</u> in their scope of listing are eligible

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Eligible Global Fund WHO Listed Authorities¹ (WLAs): Illustration

List of WHO-Listed Authorities (WLA)

(in alphabetical order) as of May 2024

Country	Regulatory Authority (RA)	Link to the RA and contact point	Listed product stream(s)	Listed function(s)	Date of first listing	Date of renewal	Link to the listing summary
Austria ¹	Austrian Federal Office for Safety in Health Care (BASG)	 Please click <u>HERE</u> to access the site of the regulatory authority Contact point: <u>basg_anfragen@b</u> <u>asg.gv.at</u> 	Medicines (including multisource [generics], and new medicines [new chemical entities], biotherapeutics and similar biotherapeutic products)	 Registration and marketing authorization Vigilance Market surveillance and control Licensing establishments Regulatory inspection (GMP, GSDP and GCP) Laboratory testing Clinical trials oversight 	13 May 2024	June 2029	TBC
Austria ¹	Austrian Federal Office for Safety in Health Care (BASG)	 Please click <u>HERE</u> to access the site of the regulatory authority Contact point: <u>basg_anfragen@b</u> <u>asg.gv.at</u> 	Vaccines- ×	 Registration and marketing authorization Vigilance Market surveillance and control Licensing establishments Regulatory inspection (GMP, GSDP and GCP) 	13 May 2024	June 2029	TBC

¹ List of WHO Listed authorities as of May 2024

Procurement of Medical Devices (Including IVDs) and core PPE

Medical Devices classification

- Medical Devices are classified per the globally harmonized principles¹ of the Medical Devices classification consisting of 4 classes; A,B,C and D where A represents the lowest risk and D the highest
- Depending on the intended purpose, the risk classification can change
- When Class C or D, stringent requirements must be complied with

¹ <u>https://www.imdrf.org/sites/default/files/docs/ghtf/final/sg1/technical-docs/ghtf-sg1-n77-2012-principles-medical-devices-classification-121102.pdf</u>

Class	Risk level	MDs examples
		Laryngoscope
А	Low	Oxygen mask
		Endotracheal tube
		Electrocardiogram
В	Low - moderate	Oxygen cylinder
		Patient monitor
	Moderate - high	PSA oxygen plants
С		X-rays
		Mechanical ventilator
D	High	Absorbable sutures

Examples of ERP outcomes of importance



Tuberculosis

Rifampicin 75mg and Isoniazid 50mg, Dispersible tablets 3HP Rifapentine/Isoniazid





Malaria RDTs HRP2 deletion



Opportunistic infections Syphilis test

Role of the Local Fund Agent (LFA)

Verify Price and Quality Reporting (PQR) Data



- To ensure the accuracy and completeness of reporting by PRs/PSAs, the Global Fund requires that LFAs verify PQR data entries, including entries made by PPM procurement agents.
- LFA verification of data is a key step to ensure high data quality.

Compliance verification services

The LFA may be commissioned by the Global Fund to check compliance at various stages of health product life cycle during grant implementation.

National regulatory system strengthening



Supporting capacity of national regulators provide additional value.

It is recommended for CCM/PRs to plan for national regulatory system strengthening support, if applicable in the GC7 funding requests and / or reinvestment of savings.

A good proposal for national NRA capacity building should have the following elements:

Evidence based	Refer to a clear description of existing situation analysis, gaps and weaknesses as identified preferably by independent party.
Country buy-in	Refer to consultative process to demonstrate country buy-in in the activities supported.
Partnership engagement	Consider engagement with other partners involved in supporting the country and participate in any country in initiative to bring coherency in country support.
×↑StrategicÓ×alignment	Demonstrate that the proposed activities are supportive of country strategic vision expressed via national medicines policy and/or strategic plan established following such policy directions.
Logic of Global Fund intervention	Provide integrated approach with other Global Fund investments (incl. past investments) to close the financial gaps or plan for increased future investments from other areas of work (RSSH, Disease program) and from domestic financing.

Regulatory system strengthening

It is recommended that intervention proposals are designed based on the following structure:





Assessment of National Regulatory System

• Support assessment of the NRA and the regulatory system to identify gaps and weaknesses

Leadership and governance

- 1. National policy development with focus on quality assurance and regulatory system.
- 2. Develop of national Strategic plan on quality assurance and regulatory systems; monitoring & KPI design development supported.
- 3. Leadership development and management training.

Structure of the regulatory system

- 1. Gap analysis of national regulatory systems and identification of focus areas.
- 2. Re-engineering institutions and institutional arrangements.
- 3. Operating model refinement including areas such as authority distribution and reporting lines.
- 4. Institutional capacitybuilding.

Methods and processes

- 1. Developement of quality and risk management system.
- 2. Support implementation of good regulatory practices.
- 3. Review and streamlining regulatory processes and services provided.
- 4. Develop good governance practices.

Workforce Development

- 1. HRH workforce assessment.
- 2. Human resources development plan.
- 3. Support development of training curricula for NRA staff.
- 4. Collaboration with academia for delivery of training.
- 5. Development of online training platform.

Regulatory information systems

- 1. Regulatory information system implementation and stabilization.
- 2. Procurement of the IT tool and adaptation to country-specific needs.
- 3. Training/software validation.
- 4. Data standards, data use, data quality interventions.



Partnership & Coalition

Support strong partnership and support coalition and harmonization activities
 Facilitate continental and regional convergence initiative

Review the Technical Briefing Note on Support to Effective Regulatory Systems for Procurement and Supply Management of Health Products.

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